





Caregiver  
Supports and  
Knowledge  
Transfer

Goal  
Setting

Best  
Practice/  
Evidence  
Based

**Competent**

**Compassionate**

**Client and Family  
Centered Care**

**Responsive to Needs,  
Values, Cultural  
Backgrounds, Beliefs &  
Preferences**

Satisfaction  
Surveys

**Organizational  
Key Decision Making  
Process**

**Culturally Safe**

**Respectful**

Patient Care  
Conference

Family  
Involvement

Ethics



## *Our Vision*

*The dedicated healthcare team at Lakeland Respiratory is committed to a patient and family centered care model which is responsive, and employs patient safety as a priority. We will deliver to the patient and family a positive service experience throughout the continuum of the patient relationship, while maintaining a sustainable future and strengthening our health system and community capacity. Lakeland Respiratory supports our staff in a healthy and safe work environment.*